

Exchange Hosting Features and Benefits

With a hosted Microsoft Exchange solution, the major benefit to your business is a lower initial investment and support costs. As a result, you get to take advantage of the latest technology, without the expensive initial investment. This allows you to effectively budget your technology spending. Why? Our service is based on a monthly fee schedule, per user. The expenditures become a fixed cost to your bottom line.

- **Take advantage of an enterprise-class messaging system, Microsoft Exchange Server**

Exchange was designed for reliability and performance to handle the largest networks of email users. It is scalable, so it can grow when you do.

- **Servers are hosted in a Tier 4 Class, SSAE16 Data Center**

Utopia houses its systems and servers in a high-end, top-of-line secure data center in Philadelphia, PA. The data center has multiple security access points, redundant power sources, dual inline UPS systems and a backup generator with an 1800 gallon capacity. This means your service will be reliable, 24 hours a day, 7 days a week.

- **Share your Mailbox, Calendar, Contacts and Tasks with others in your organization**

One of the greatest benefits of switching from a POP email solution to Exchange is that now your organization is "connected". This means that I can share my appointment calendar with others, either to view or to actually make changes as needed, in the case of an assistant. I can do the same with certain parts of my mailbox, my contacts and tasks.

Outlook with Exchange also makes scheduling meetings easier, with the "Free/Busy" feature. You can, when scheduling a meeting, view multiple person's calendars, side by side in a view that shows whether they are available or whether they have something scheduled for a given hour of the day. No calling around to make sure everyone is available for a meeting.

- **Get instant collaboration with your team through SharePoint**

SharePoint can integrate with Outlook, which is only available with a hosted Microsoft Exchange Server. It can act like a file server in your office. Everyone who has a mailbox in your organization has access to these folders, where you can store office documents, posts notes as well as store appointments and contacts that need to be accessible by all.

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- **Access your information anytime, anywhere, with Outlook Web Access and wireless options**

We give you the ability to access your email remotely through any device that supports ActiveSync, like the iPhone and Droid, as well as Blackberry device.

- **Have a team dedicated to supporting your email network**

When you become an Exchange Hosting customer, you are taking advantage of a team of people that are dedicated to supporting your email and related functions, 24 hours a day, 7 days a week. We make sure the servers are kept up-to-date with the latest security patches, hot fixes and service packs. In addition, we are making sure your data is secure with frequent security audits of our servers and network.

- **Securely connect to our servers via the Internet using encryption**

Microsoft Outlook is designed to encrypt information automatically when connecting to an Exchange Server.

The Web version of Outlook, Outlook Web App (OWA), is protected by encryption as well. It is called SSL (Secure Sockets Layer) encryption. It is the same technology used by sites when you shop securely online.

- **Online Exchange Control Panel for Self-Administration**

Manage your own Exchange environment completely on-line via the web. This enables you to maintain privacy as you can make administrative changes without going through our staff, and we've secured the site using SSL, so no one will be able to obtain the information you are entering into our system.

- **Wireless Email and Access Other Outlook Information Anytime**

Access your email anytime, anywhere, in addition to your Calendar, Contacts and Tasks using any ActiveSync enabled device such as the iPhone, Android, Windows Phone or Blackberry.

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Additional Features

We provide the following features and benefits with our hosting services:

- Reliability – Greater than 99.9% uptime
- Spam Filtering - Blocking unwanted mail from Internet users
- Virus Protection - Message Scanning to prevent virus outbreaks in your company
- Data Protection - Mirroring and Daily Backups with storage in secure vault
- Performance - Multi-processor servers with large memory handles many users
- Redundant Server Architecture - Prevents unnecessary downtime
- Microsoft Certified Engineers
- Microsoft Certified Partner
- 24x7 Monitoring of Servers and Services
- Great Customer Service and Friendly Staff