

Hosted Unified Communications Solutions for Business



Alteva is a premier provider of Unified Communications and Collaboration solutions for business. Alteva delivers a mobile, flexible and reliable HD voice and video solution seamlessly integrated with productivity applications to simplify communications and improve efficiency.



Best-in-Class Solution Portfolio

Alteva, a pioneer of Unified Communications, has integrated many best-in-class options into one of the most advanced telecommunications platforms available. Alteva gives companies the power to effectively deliver their employee's communications choices with security, reliability and analytics.



VoIP

A tier 1 class network delivering best-in-class HD Voice



Collaboration

Collaborate across the room or across the world; instant messaging, desktop sharing, video chat and more



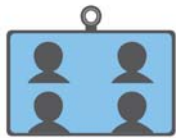
Mobility

Mobile and Bring Your Own Device solutions enable users to be effective wherever



Call Center

Scalable solution with advanced call queuing and detailed reporting



Video

Multiple video solutions across platforms for easy face-to-face communications



Email

Voice-enabled Hosted Microsoft Exchange delivers email to any device



Archive

FINRA and SEC compliant archiving of call recordings, emails and instant messages with advanced features



Access

Flexible Internet access options from Bring Your Own Bandwidth to the Full integration of MPLS in the Alteva data center



App Integration

Your phone system integrated with your CRM and productivity applications



SIP Trunks

Alteva SIP trunks enable advanced UC features, mobility and app integration for a seamless multi-office solution



Best-in-Class Network Infrastructure

The Alteva platform has multiple layers of redundancy enabling maximum uptime and continuous operation. To dramatically reduce latency and offer network flexibility, Alteva offers Points of Presence on a worldwide fiber backbone and uses Media Release to allow the voice component of each call (RTP) to travel directly from phone to phone without passing through an Alteva data center.



"The new Alteva system was a valuable asset for us during the storm... we were able to transfer all calls to our cell phones and conduct business as usual"

—James McAloon, EVP, Citation Re LLC
a subsidiary of Jimcor Agency, Inc.
CMGA

ALTEVA BENEFITS

Business Continuity

Never miss a call; with Alteva, your business communications continuity plan is done

Analytics

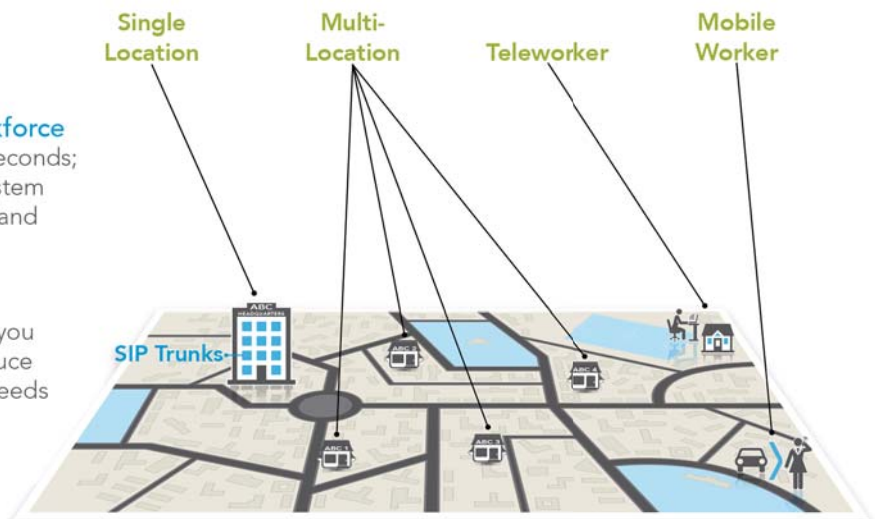
Analyze your business communications; gain deeper insight into operational efficiencies

Diversified Workforce

Reach anyone in seconds; A single phone system to unite all offices and employees

Scalability

Only pay for what you need; grow or reduce as your business needs change



The Alteva Advantage

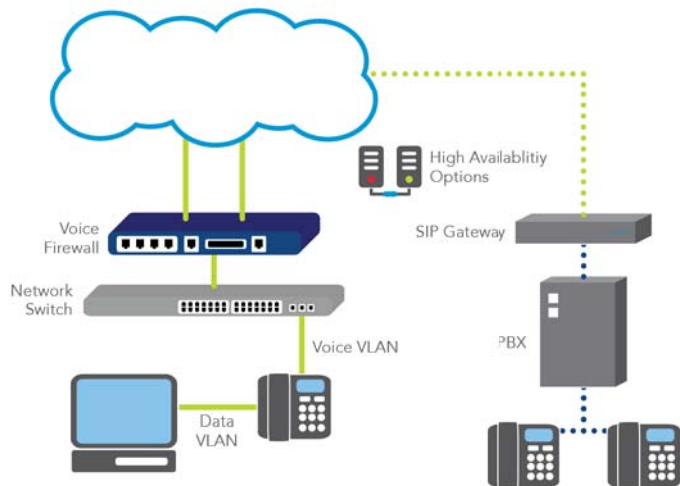
Fully Integrated

Alteva can integrate a world-class communication solution with multiple systems into existing business productivity software to take advantage of time-saving applications and services.

Google Apps



Microsoft



Customized Solutions

Alteva has done thousands of customized network deployments, tailoring our solution to maximize quality on your network and LAN environment.

Award-Winning Service & Support

Alteva provides exceptional and award-winning service to simplify communications for every employee. We monitor and manage the quality of every call from the WAN down to the handset.



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"Alteva has been one of the best vendors I have ever dealt with across the board The availability, timeliness & friendliness of their support staff has been second to none."

– Matthew Kelly
Chief Compliance Officer
Greenwood Partners